\$50 Welcome Bonus Redemption Form

Thank you for becoming a customer of North American Power! Eligible customers enrolling with North American Power for electricity or natural gas supply service between March 3, 2015 and December 31, 2017 can receive up to \$50 as a VISA® Prepaid Card. Additionally, if you have enrolled with North American Power for both electricity and natural gas during that time, you may also be eligible to receive up to an additional \$50 bonus – a potential total of up to \$100 for you to enjoy!

Usage Requirements: In order to receive a \$50 Welcome Bonus, you must meet certain minimum historic energy usages:

• 4,500 kWh per year for electricity accounts

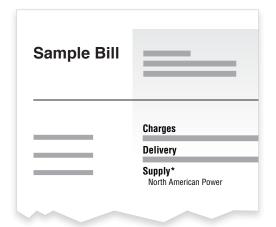
Houston, TX 77073

- 450 therms (450 CCF) per year for natural gas accounts.
- An account that does not meet the above mentioned usage minimum requirements but meets all other Welcome Bonus requirements will receive a \$10 Welcome Bonus

To receive your Welcome Bonus, simply print and fill out this request form and submit to North American Power along with a copy of your first month's utility bill showing North American Power and Gas, LLC listed as your supplier. Please include copies of both bills if enrolled in both electric and gas. See terms below for additional details.* If you have any questions please call toll-free **888-313-9086**.



DON'T FORGET TO INCLUDE A COPY OF YOUR FIRST MONTH'S UTILITY BILL(S) SHOWING NORTH AMERICAN POWER AS YOUR SUPPLIER





* To be eligible for the offer(s) referenced herein, the customer must: [1] enroll a valid new account with North American Power (electric, natural gas, or both) between March 3, 2015 and December 31, 2017; [2] email or mail this request form and a copy of the first month's bill for the applicable account showing North American Power and Gas, LLC as the supplier within 60 days of the date of the customer's first bill (the "Expiration Date"); and [3] continue to remain an active customer in good standing during the processing period. The total potential value is up to \$100 per customer, limited to one \$50 VISA Prepaid Card per commodity. In order to receive \$50, customers submitting request forms must have minimum historical usage reported to North American Power by the energy utility of at least 4,500 kWh per year for electricity accounts and 450 therms or 450 CCF per year for natural gas accounts. Customers in all markets with usage below those minimums can still receive a \$10 Welcome Bonus if all of the other requirements herein are met. The VISA Prepaid Card(s) will be sent to the name and address listed on the subject account, no exceptions. Please allow 15-30 days from receipt of the valid request form for processing and issuance of the prepaid debit card. Request forms will only be accepted via email or USPS mail. Additional restrictions apply. This promotion cannot be combined, with any other promotion and/or bonus offered by NAP. Any request forms postmarked after the Expiration Date will not be processed. Void where prohibited.